

To: (10)(2e) [(10)(2e)]@hitechconnect.ch; (10)(2e) [(10)(2e)]@hitechconnect.ch
Cc: (10)(2e) [(10)(2e)]@minbuza.nl; (10)(2e) [(10)(2e)]@minbuza.nl; (10)(2e) [(10)(2e)]@minbuza.nl
From: (10)(2e) [(10)(2e)]@publicmatters.nl
Sent: Sun 5/10/2020 10:27:36 AM
Subject: RE: !! Panel questions and rules, requests for Monday May 11, 10am CET
Received: Sun 5/10/2020 10:27:41 AM

Dea (10)(2e)

Thank you very much for sharing the questions beforehand. And as said I do have some surprising news to bring to the table:

Question 2 *How and what digital technologies has been deployed in (Your Country) to fight and control the epidemic?*

The Netherlands decided to hold an *open, participatory* scrutiny & selection of the Track & Trace app. They organized an #appathon where 7 selected app-providers were questioned and challenged..in public. It was streamed via YouTube; citizens, journalists, coders, doctors, psychologists send in their questions and could see how the app-developers tried to answer it. The contestants (ia Accenture, CapGemini, ITO and others) all presented their solution to the Dutch public:

<https://www.youtube.com/channel/UCULdh2NXcB0jdEwWemGOzw>

<https://www.rijksoverheid.nl/onderwerpen/coronavirus-app/terugblik-appathon>

As far as we know the only other country that made an open co-creation of the Track & Trace app is Taiwan, under the leadership of the Minister of Digitalization Audrey Tang.

The government gathered all the lessons learned during this appathon and is working on the development of several digital support tools. In the meanwhile citizens are sharing health information with 2 apps developed by hospitals -on a voluntary basis.

Suggestion for the follow-up question : *such a open process for the selection of an app is indeed unique-certainly the only example in Europe. Can you share some results?*

Yes (10)(2e) absolutely.

(1)The first result is that Dutch citizens dived into the codes and revealed a **fault** in one of the apps. It was actually heartwarming to see a huge amount of people willing to sacrifice their free weekend to collectively reflect about the quality of the proposed apps.

(2) Secondly it helped crystallize **the criteria for the use (and trust) of an app**. Politicians, scientist and citizens engaged in a vivid online debate (through twitter and youtube and facebook) decided that the app should be open-source, the codes published on Github, on a voluntary base and with strong data-ownership. And since public trust is key this is extremely important.

(3) Thirdly: strengthened **public-private partnerships** in fighting covid-19. Large amount of initiatives from the private sector (including #Techleap, #TechTegenCorona, #wesupporthospitals) that are welcomed by the government. And government bending backwards to support tech through special programmes (RVO, Innovation Quarter, ministries) etc.

Looking forward speaking with you tomorrow,

Met vriendelijke groet / Kind regards,

(10)(2e)
 (10)(2e)

PUBLIC
matters

+31 (0) (10)(2e)

(10)(2e) @publicmatters.nl

Den Haag
 Bezuidenhoutseweg 101, 2594 AC
 +31 (0)70 304 6499

Brussel
 Avenue des Arts 39, B-1040
 +32 (0)2 502 7771

www.publicmatters.nl

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Subject: Re: !! Panel questions and rules, requests for Monday May 11, 10am CET
Importance: High

(10)(2g)

Your Webex meeting room for Monday where you need to login in 15min prior to the Panel

On 8 May 2020, at 19:32, (10)(2e) <(10)(2e)@hitechconnect.ch> wrote:

Hello again,

this is the order of the round-robin for the panel on Monday and the MODERATOR.

(10)(2a)

Please note that the first question should be answered VERY short so we get through the first round quickly as a WELCOME.

The question 2 is of course very individual and we will have follow on questions for each of you.

From the question 3 onwards we will go backwards from 9 back to 1.

And the last question is then normal again from 1->9.

If there is a word of conclusion you would like to add before we end the session (alert us on the chat).

If you have any questions or doubts you want clarified don't hesitate to contact us.

So, I wish you a nice weekend and see and hear you Monday.

Best

(10)(2e)

On 8 May 2020, at 08:17, (10)(2e) <(10)(2e)>@hitechconnect.ch> wrote:

Hello and good morning!

Please find below the planned questions and a few "basic rules and comments" and "requests and offer".

Proposed questions for morning Panel:

- 1) What is the current situation in (Your Country) regarding the Covid 19 Pandemic?
- 2) How and what digital technologies has been deployed in (Your Country) to fight and control the epidemic?
- 3) Have the measures and deployments been effective? If so, how? If not, Why?
- 4) Any other lessons learned and take-aways you would like to share with us?

Basic rules and comments

- Please login 15 minutes before your session (9:45am CET or 3:45pm CET), you must log into the Webex ((10)(2e) room) session please, not the attendee URL
- As already stated during our Test call, please make your answers short and synthetic (1-2 minutes maximum)
- Choose the part of your answer which you think will interest the public most.
- If you like to comment or ask something while someone else speaks please use the chat function to let us know. We will then bring you in if and when appropriate. If you do not speak we will mute you.

Requests and offer

- Please promote the event as much as you can (banner in attachment), **the event URL (for attendees) we will send out to you also.**
 - If you would like to breakdown the monologue of your answer with a follow up question let us know and we can work on it.
 - Question 4: you will be asked the take-aways, lessons learned you would like to share. If you want, we can work on that together before the event. (just send us an email)
- Also, if at the very end there is something you already have in mind that you would like to say, let me know so that as moderators we can tip you to talk or ask you the question you would like.

Thank you again

Best

(10)(2e)
+41 (10)(2e)

(10)(2e)@hitechconnect.ch
(10)(2e)@boostconsulting.eu
(10)(2e)@angerer.io

<Online Tech vs Virus May 11 .jpeg>

Ralf Haller
CEO, President
T: +41 (0)44 (10)(2e)
M: +41 (0)79 (10)(2e)
E: (10)(2e)@hitechconnect.ch

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